Message

From: Eaton Corp [userresearch@alleghenymarketing.com]

Sent: 2/14/2012 12:32:14 AM

To: Hanchett, James (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MassMail-

01/cn=Recipients/cn=James.Hanchett]

Subject: Eaton Customer Feedback

Dear James,

Eaton Corporation has contracted with the Allegheny Marketing Group (AMG) to conduct a customer satisfaction study with end-users. The survey will cover the Cutler-Hammer, Powerware, and MGE OPS product lines.

The survey is significantly shorter than past surveys developed by AMG.

To access the survey, please click on the web address provided below or copy and paste the link into your web browser to begin the survey.

And access it by using the following ID number:



If you require assistance or encounter difficulty using the online tool, please contact AMG's IT Director at: rbaugh@alleghenymarketing.com

Please take the time to respond to the satisfaction survey over the next few days. We value your feedback and look forward to making improvements that benefit our customers.

Sincerely,

Allegheny Marketing Group

*Allegheny Marketing Group is a business-to-business market research firm. If you believe that you have received this message in error, or if you would like to be removed from our study list, please reply to this email with remove in the subject line.